

Project Title

Go With The Flow – Virtual Makes Wonder

Project Lead and Members

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Organisation(s) Involved

Singapore General Hospital

Healthcare Family Group Involved in this Project

Healthcare Administration

Applicable Specialty or Discipline

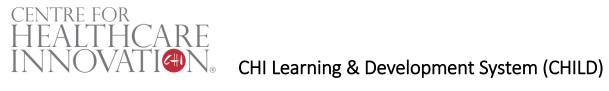
Post Graduate Medical Institute

Aims

This project aims to ensure the Continuing Medical Education (CME) can be delivered effectively under the conditions put in place due to the pandemic (i.e. safe distancing). The team explored and made use of the available resources to establish virtual programmes so that institutions-interdepartmental exchange of knowledge and experience can continue.

Background

See poster appended / below



Methods

See poster appended / below

Results

See poster appended / below

Conclusion

See poster appended / below

Additional Information

Singapore Healthcare Management (SHM) Conference 2021 – Shortlisted Project (Human Resource Category)

Project Category

Training & Education, Education Platform, Virtual Learning Platform

Keywords

Continuing Medical Education, Zoom, COVID-19

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GO WITH THE FLOW **UAL MAKES WONDER**

Singapore Healthcare Management 2021

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Singapore **General Hospital**

SingHealth

INTRODUCTION

METHODOLOGY

Continuing Medical Education (CME) is a requirement for all doctors to maintain, develop and increase their

knowledge, skills and professional performance as a doctor.

The COVID-19 pandemic has led to safe management measures being put in place, disrupting many work processes and operations including learning. Face-toface CME activities become a greater challenge.

To ensure CME can be delivered effectively under such conditions, the team explored and made use of the available resources to establish virtual programmes so institutions-interdepartmental that exchange of knowledge and experience can continue.

Gathering

Information

 Researched online on ZOOM's features and their limitations

 Attended external webinars to observe best practices

 Conducted trials within the team to ensure everyone has hands-on experience

Trials

- Conducted pilot event before rolling out to clinical departments
- Sharing sessions among staff after each webinar for improvements

Review

• Developed an event framework/ format that can be easily adopted by clinical departments

11%

prefer attending

physically

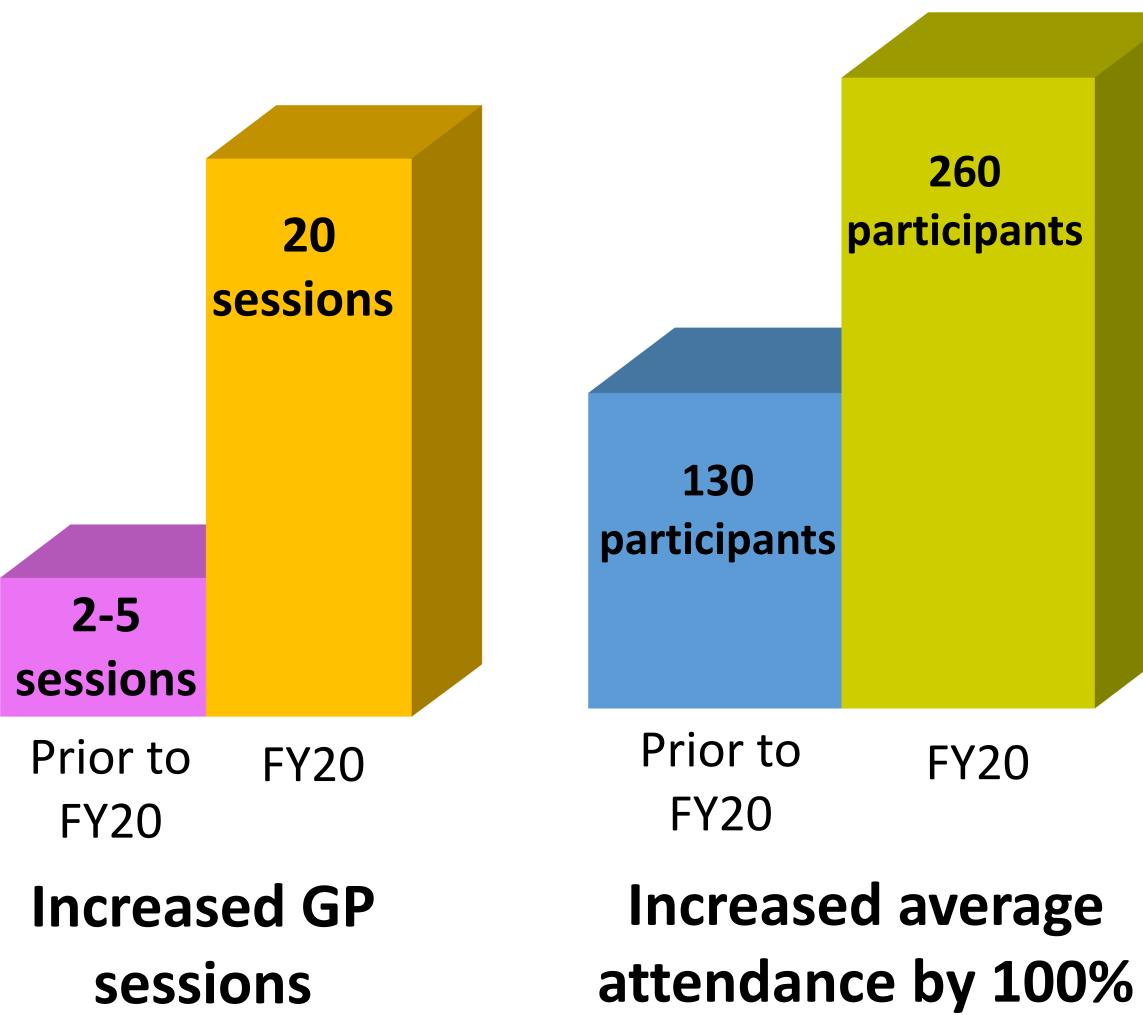
89%

webinar

prefer Zoom

Zoom platform was adopted as the main tool to use since it was made available by iHIS for staff use and participants can create individual free account easily.

RESULTS



Participants' feedback responses on Zoom webinar versus attending physically for future GPCMEs



Enhance collaborative effort among team members, acquire new skills and enhance performance

Provides opportunity to reach out to international audiences, increase reputation of SGH and awareness of clinical services





CONCLUSION

Being open-minded, having good communication and collaboration are key factors when working together in a team so as to learn, unlearn and relearn from one another.

Both independent and teamwork, and hybrid learning solutions contribute towards a successful team and achieving the best learning outcomes.